

Purchased Referred Care

Medical/dental care provided at an IHS or tribal health care facility is called Direct Care. The PRC Program is for medical/dental care provided away from an IHS or tribal health care facility. PRC is not an entitlement program and an IHS referral does not imply the care will be paid. If IHS is requested to pay, then a patient must meet the residency requirements, notification requirements, medical priority, and use of alternate resources. To ensure compliance with the requirement for the use of alternate resources, Service Unit Directors, and their tribal counterparts, will be required to follow PRC rules and regulations governing such procedures.

The IHS is the "payor of last resort" of persons defined as eligible for PRC, notwithstanding any state or local law or regulation to the contrary.

Requirements: Alternate Resources

IHS is considered the payor of last resort, and as such, the use of alternate resources is required when such resources are available and accessible to the individual. The Indian Health Care Improvement Act Amendments (P.L. 100-713) include the following explicit requirement: *Establish a procedure that will ensure no payment shall be made from the Fund to any provider of treatment to the extent that such provider is eligible to receive payment for the treatment from any other Federal, State, local, or private source of reimbursement for which the patient is eligible.*

An individual must apply for and use all alternate resources that are available and accessible, such as:

Alternate resources means health care resources other than those of the Indian Health Service

- State Medicaid, qualifications depends on income.
- Medicare A and B, qualifications are age 65 or disable.
- Private insurance, thru work, VA, private pay.
- IHS or Tribal health facilities, utilize our medical and dental clinics.

The IHS facility is also considered a resource, and therefore, the PRC funds may not be expended for services reasonably accessible and available at IHS facilities. When an IHS facility capable of providing these services is within ninety minutes (90) minutes

one-way surface transportation time from the person's place of residence to the nearest IHS facility.

You are required by Purchased Referred Care to Apply for Medicaid and provide an approval or valid denial. If you need assistance in applying please see or contact Angelina Raphael, Benefits Coordinator, (231) 534-7731. The Grand Traverse Band has a community partnership agreement with the state of Michigan to help individuals and families apply for Medicaid. Please utilize this resource offered to you if you need it.

PURCHASED REFERRED CARE (PRC) AUTHORIZATION INFORMATION

You must obtain authorization from PRC at least **2 days/48 hours before your scheduled appointment.** Any appointments called into PRC the day of will result in you either rescheduling or be responsible for any charge incurred on that day.

X-rays and Lab Work will be same day approval.

Authorization for Emergency Room/Urgent Care Visit:

*Notify PRC within 3 days/72 hours of onset of illness/accident.

*Elders & persons with disabilities have up to 30 days to notify PRC of illness/accident.

*When needing to go to Urgent care you are to use the MCHC Urgent Care at 550 Munson Ave in Traverse City. Only use the Main Munson Medical Center for Emergency life threatening situations.

If on weekend or after hours you can call Stella Chippewa work cell phone 231-360-7195.

PURCHASED REFERRED CARE APPOINTMENT HOTLINE—231-534-7223

Use this number to call in any appointments you have, or will have. Appointments must be called in 48 hours in advance. The hotline is checked daily for the processing of authorizations for eligible PRC clients.

Authorization for Prescriptions:

Must use the following Pharmacies:

Bayshore Pharmacy 231-271-6111

MCHC Pharmacy 231.935.8730

- **NPS Prescription Card Recipients** – these individuals **do not** need to notify PRC of any prescription refills. Please use your card at the pharmacy.
- **New PRC Clients** – will be able to get prescription the next business day after signing up for PRC unless you need to get prescription the same day. **EMERGENCY ONLY!**

PRC Priority Levels of Care

PRC payment is limited by priorities. Priority Levels of Care are posted at the clinic, PRC office and GTB Government buildings. Therefore, some treatments and procedures may be deferred based on levels of funding. PRC is not an entitlement program and cannot guarantee payment.

For any PRC questions you may have, please do not hesitate to call one of us below:

Stella Chippewa, PRC Claims Specialist	231-534-7931
Mary Jo McSauby, PRC Customer Service	231-534-7884
Amanda Schocko, PRC Eligibility Specialist	231-534-7210
Angelina Raphael, Benefits/PRC Intake Coordinator	231-534-7731

CONTRACT HEALTH
IS CURRENTLY SERVING
PRIORITY LEVEL IA , IB

(EFFECTIVE JULY 1, 2013)

Priority IA: Emergency-Threat to Life, Limb, Senses (diagnosis and treatment of injuries or conditions that, if left untreated, results in uncertain/potentially grave outcome).

Priority IB: Potential for becoming life threatening; not immediate emergency; is essential to daily function; no acceptable alternatives.

Priority Level IA (Examples)

ALL MEDICAL EMERGENCIES

Eye (Acute, painful or visually threat conditions)

Dental (control bleeding, away compromise, severe pain, fractures)

Mental Health (immediate danger to self or others, regardless of “voluntary or involuntary status” includes physical neglect/abuse, sexual assault; chemical dependency, alcohol/substance abuse)

Priority Level IB (Examples)

Acute illness, significant flare chronic condition

Pre-natal/Obstetrics

Fracture Care (specialty consultation/treatment)

Diagnostic Testing/Procedures

Biopsy

Endoscopy

Radiologic Testing (MRI,CT, Ultrasound)

EEG, Cardiac/CAD (ECHO, enhanced Stress Testing, Angiogram, Valve Replacement, Stents,

Coronary artery Bypass surgery

Eye-Restorative & Preventative (diabetic retinopathy, glaucoma mgmt.)

Health Prmotion/Disease Prevention/High Priorit Screenings

Immunizations

Colonoscopy/Sigmoidscopy (screening & Diagnostic)

Pap Smears, GYN Colposcopy

Mammography (Screening & Diagnostic)

Eye-Exams and glasses for youth

Area of program specific objectives

Non-Emergency surgery for “high-risk categories”

Tubal Ligation (post-partum and high risk)

Vasectomy (high-risk)

As funds for PRC deplete, Priority Levels of Care will change to insure sufficient funding for the program year. For any questions regarding Priority Levels of Care, please contact the Purchased Referred Care office at 534-7210 or 534-7931.

Rose Nunez
Health Director

If you do not have a PRC insurance card please stop by office located in the Medicine Lodge to pick it up.

New changes in the Health Benefits Office! Angelina Raphael is training Amanda Schocko on Medicaid and Stella Chippewa on Medicare in preparation of her maternity leave of absence.

Medicaid questions and help with applications will be directed to Amanda Schocko, in Purchased Referred Care office.

Medicare questions and help will be directed to Stella Chippewa in Purchased Referred Care. Stella will be trained on helping with Medicare Premium Payment Due, Medicare Reimbursement and Dual Coverage Medicare/Medicaid. Disability starter packets will be available with explanation if you need it, to ensure a smooth process for the Social Security application online, over the phone or in-person.

During my absences my calls will be forwarded to the PRC office, 231-534-7931